Swann
Security Made Smarter

1080p Pan & Tilt Wi-Fi Camera

QUICK START GUIDE

Limited Warranty Terms & Conditions
Swann Communications warrants this product against defects in workmanship and material for a period of one (1) year from its original purchase date. You must present your receipt as proof of date of purchase for warranty validation. Any unit which proves defective during the stated period will be repaired without charge for parts or labour or replaced at the sole discretion of Swann. The end user is responsible for all freight charges incurred to send the product to Swann's repair centres. The end user is responsible for all shipping costs incurred when shipping from and to any country other than the country of origin.
The warranty does not cover any incidental, accidental or consequential damages arising from the use of or the inability to use this product. Any costs associated with the fitting or removal of this product by a tradesman or other person or any other costs associated with its use are the responsibility of the end user. This warranty applies to the original purchaser of the product only and is not transferable to any third party. Unauthorized end user or third party modifications to any component or evidence of misuse or abuse of the device will render all warranties void.
By law some countries do not allow limitations on certain exclusions in this warranty. Where applicable by local laws, regulations and legal rights will take precedence.
FCC Notice
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

CE **Simplified EU Declaration of Conformity**
Swann Communications declares that this device is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the Declaration of Conformity can be found at: www.swann.com/uk/compliance
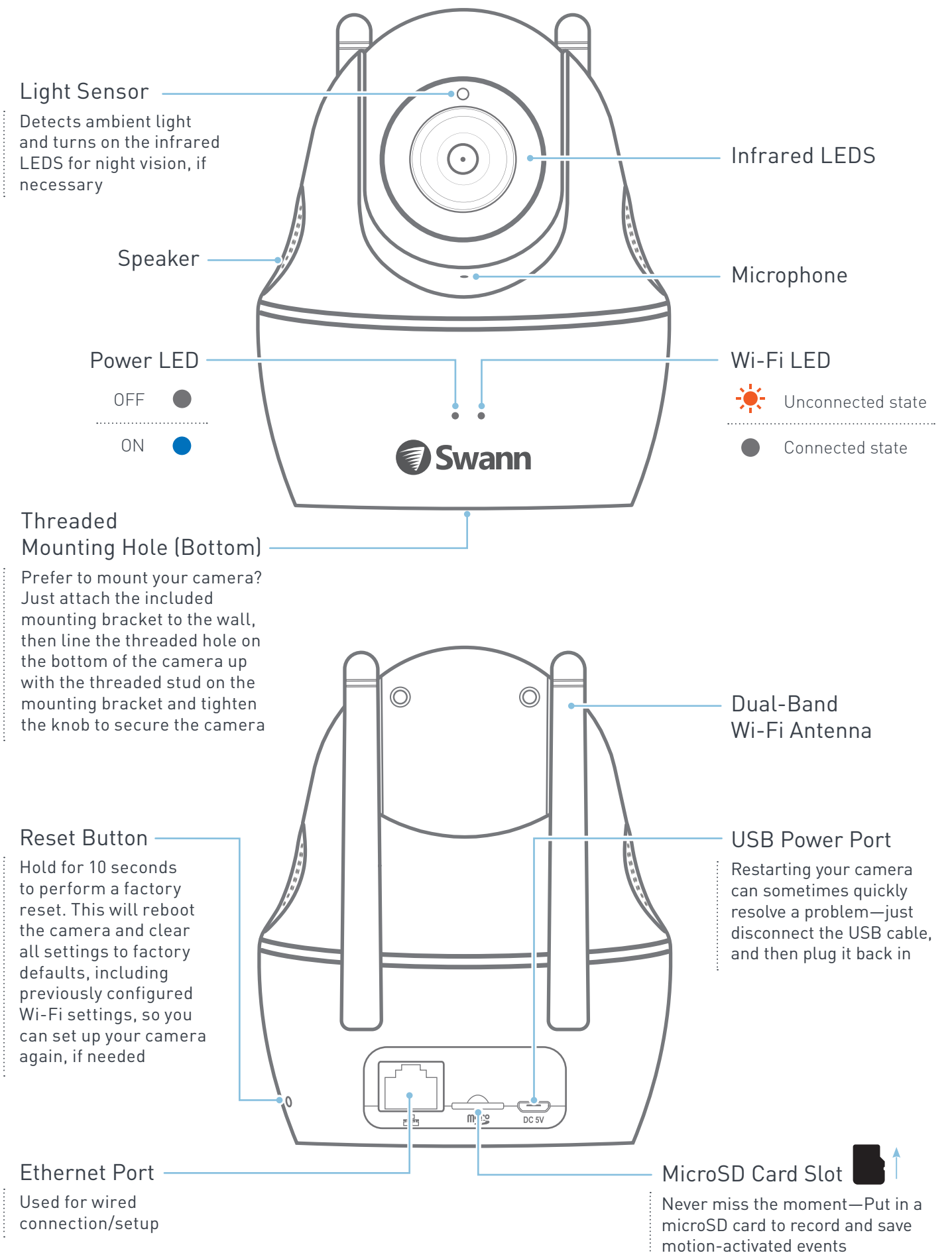
Correct Disposal of this product. This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environment safe recycling.
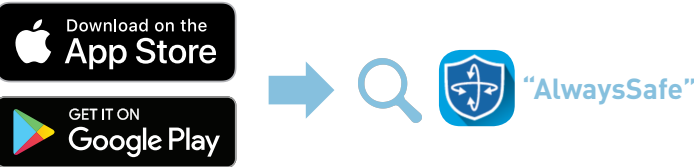
NEED HELP?

✉ tech@swann.com

🖥 support.swann.com

Getting to know your Pan & Tilt Wi-Fi Camera

Light Sensor
Detects ambient light and turns on the infrared LEDS for night vision, if necessary

Infrared LEDS

Speaker

Microphone

Power LED
OFF ●
ON ●

Wi-Fi LED
☼ Unconnected state
● Connected state

Threaded Mounting Hole (Bottom)
Prefer to mount your camera? Just attach the included mounting bracket to the wall, then line the threaded hole on the bottom of the camera up with the threaded stud on the mounting bracket and tighten the knob to secure the camera

Dual-Band Wi-Fi Antenna

Reset Button
Hold for 10 seconds to perform a factory reset. This will reboot the camera and clear all settings to factory defaults, including previously configured Wi-Fi settings, so you can set up your camera again, if needed

USB Power Port
Restarting your camera can sometimes quickly resolve a problem—just disconnect the USB cable, and then plug it back in

Ethernet Port
Used for wired connection/setup

MicroSD Card Slot
Never miss the moment—Put in a microSD card to record and save motion-activated events
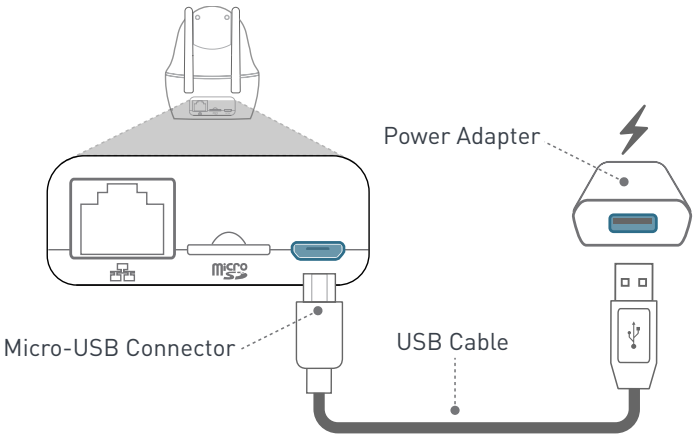
Quick start: Setup via Wi-Fi

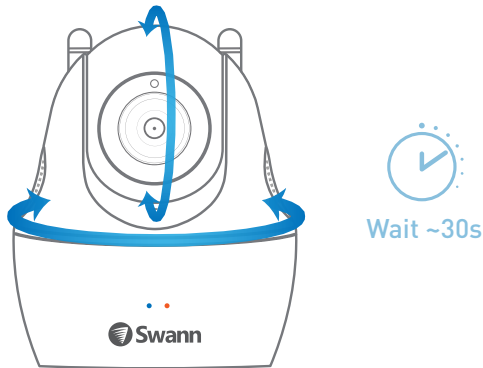Setting up your camera is quick and easy. Just follow these simple steps.

1 Download and install the latest version of the AlwaysSafe app from the Apple App Store or Google Play Store on your smartphone.
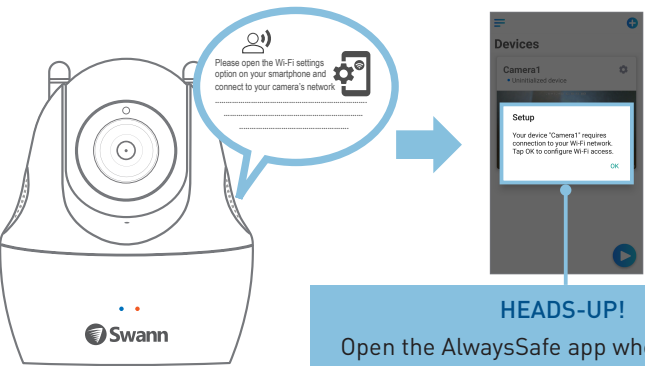

Download on the App Store

GET IT ON Google Play

"AlwaysSafe"

2 Connect the camera to the power adapter using the included USB cable, then plug the power adapter into a power outlet.

Power Adapter

Micro-USB Connector

USB Cable

3 The camera will begin rotating as part of its startup sequence.

Wait ~30s

Swann

4 Once ready, the camera goes into Wi-Fi configuration mode and talks you through the setup process. Listen carefully and follow the voice prompts to complete the setup of the camera.

Please open the Wi-Fi settings option on your smartphone and connect to your camera's network

Devices
Camera1

Setup
Your device "Camera1" requires connection to your Wi-Fi network. Tap OK to configure Wi-Fi access.
OK

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HEADS-UP!
Open the AlwaysSafe app when prompted, then wait for the app to detect the camera, and tap OK once the setup box appears on the screen to continue with the setup.

Note: The camera's Wi-Fi configuration mode times out in 10 minutes. Simply restart the camera if you need more time to set it up.
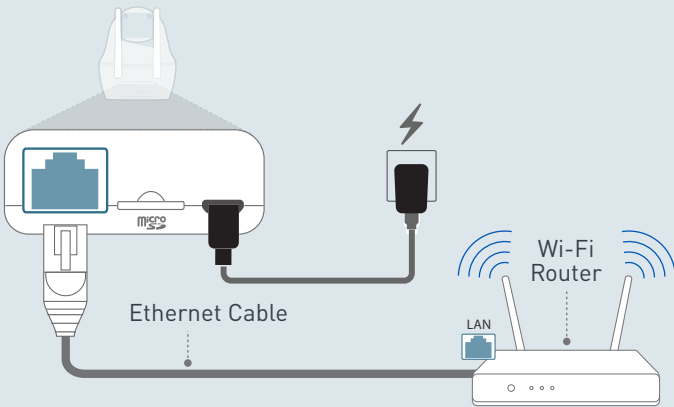

ⓘ Tips & Tricks

- If you have problems setting up the camera with the app, try turning off "Mobile Data" or "Cellular Data" on your smartphone first. This will prevent your smartphone from automatically switching to cellular data for internet connection once it detects the SWANN_xxx network has no internet access.

- The camera supports both 2.4GHz and 5GHz Wi-Fi networks. Try experimenting with both bands to see which one gives you better performance. As a general rule, the 5GHz band has a shorter range but is great for high bandwidth activities like online video streaming. The 2.4GHz band is better for long range but is more prone to interference from other wireless devices.

- If your home Wi-Fi network does not immediately appear in the list of available Wi-Fi networks during the in-app setup, simply tap ↻ to scan again and refresh the list.

- Create a password for the camera when prompted by the app. (Please note the username of the camera is "admin".) Password protection is designed to prevent someone from accessing your camera on another device.

- Want to securely share access to your camera with family members? We've made it easy—simply install the AlwaysSafe app on their smartphone, open the app, then tap **+** and scan the QR code you are sharing on your smartphone (⚙ > **Share**). The app will automatically pick up your camera. To log into your camera, provide your camera's password (one-time process). From here on, your camera can be viewed anytime from their smartphone as long as there is internet access.

⟨⋯⟩ Alternative setup via Ethernet connection

If, for any reason, you're having trouble joining the camera to your Wi-Fi network wirelessly, try using the Ethernet connection method to configure Wi-Fi connection settings for the camera.

1 Connect the camera to your Wi-Fi router using the included Ethernet cable, and if you have not already done so, connect the camera to power. **Note:** You will not hear instructions from the camera when it detects the Ethernet connection.
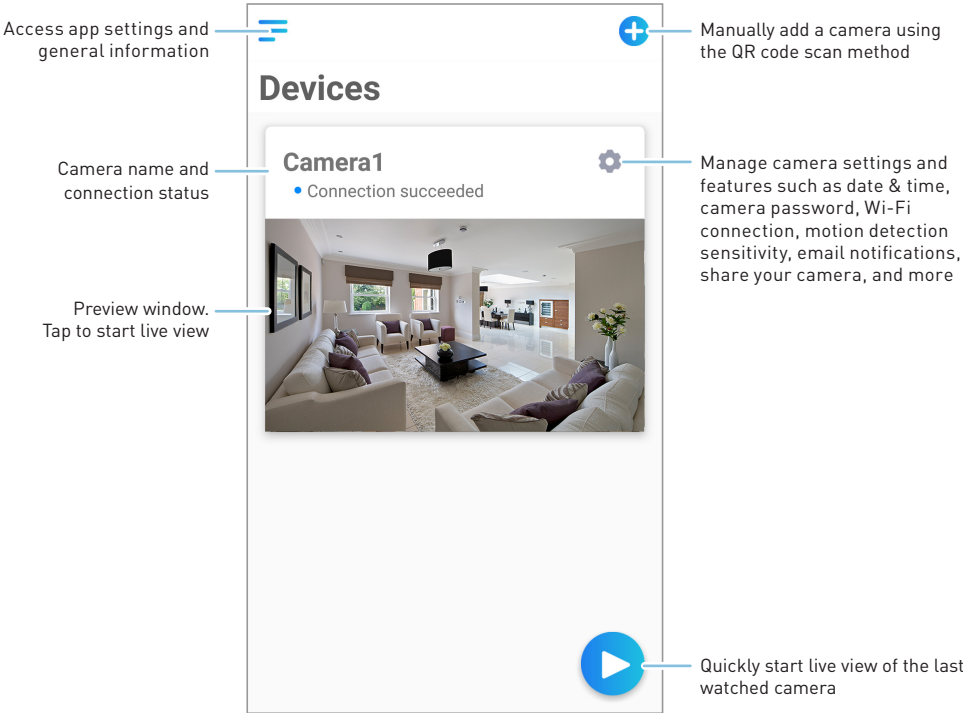

Ethernet Cable

LAN

Wi-Fi Router

2 Make sure your smartphone is connected to the same Wi-Fi router as the camera, then open the AlwaysSafe app. The app automatically detects and adds the camera to the Devices screen.

3 From the preview window of the camera, tap ⚙ **> Wi-Fi**, choose a Wi-Fi network from the list of detected networks, and enter the Wi-Fi password. Make sure to tap 💾 at the top right of the screen to save the camera's Wi-Fi connection settings.
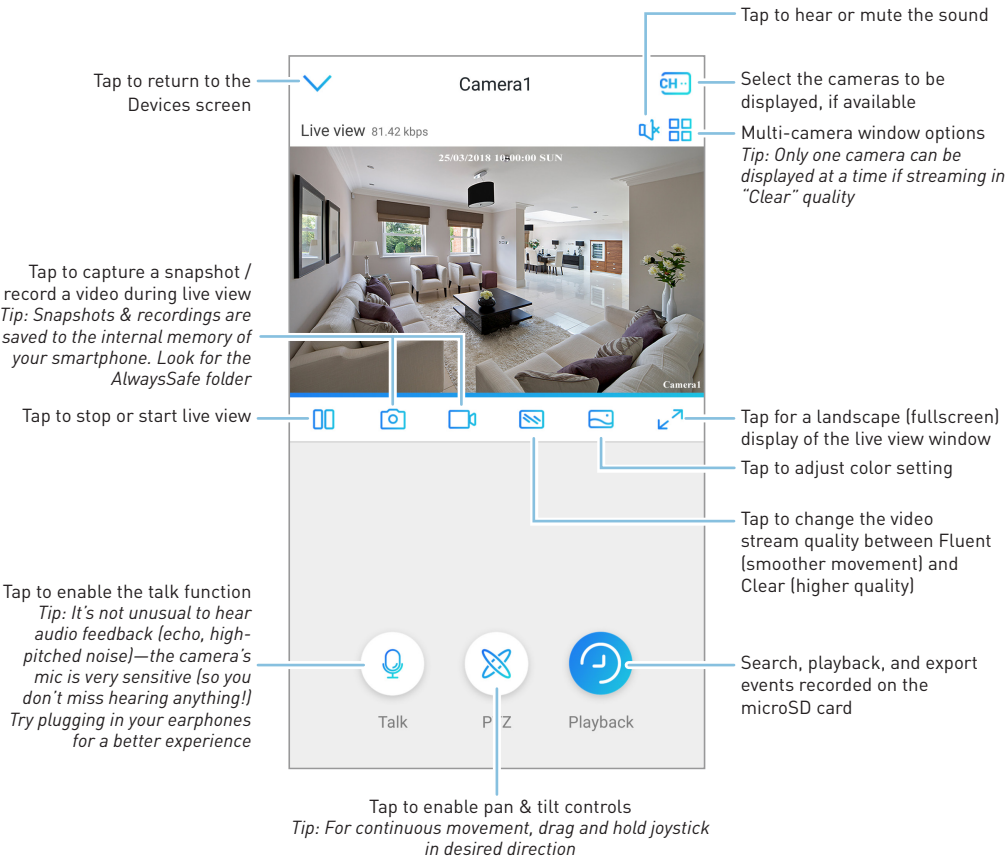
4 You can now unplug the Ethernet cable and move the camera to the desired location—as long as it is within range of your Wi-Fi router, the camera will automatically reconnect. Or you can also continue using the Ethernet connection—it can often provide a faster and more reliable internet connection but camera placement will be limited by the length of the Ethernet cable.

Quick start: AlwaysSafe App

Devices Screen

Access app settings and general information

Manually add a camera using the QR code scan method

Devices

Camera name and connection status

Camera1
● Connection succeeded

Manage camera settings and features such as date & time, camera password, Wi-Fi connection, motion detection sensitivity, email notifications, share your camera, and more

Preview window. Tap to start live view

Quickly start live view of the last watched camera

Live View Screen

Tap to hear or mute the sound

Tap to return to the Devices screen

Select the cameras to be displayed, if available

Camera1

Live view 81.42 kbps

25/03/2018 10:30:00 SUN

Multi-camera window options
Tip: Only one camera can be displayed at a time if streaming in "Clear" quality

Tap to capture a snapshot / record a video during live view
Tip: Snapshots & recordings are saved to the internal memory of your smartphone. Look for the AlwaysSafe folder

Tap to stop or start live view

Tap for a landscape (fullscreen) display of the live view window

Tap to adjust color setting

Tap to change the video stream quality between Fluent (smoother movement) and Clear (higher quality)

Tap to enable the talk function
Tip: It's not unusual to hear audio feedback (echo, high-pitched noise)—the camera's mic is very sensitive (so you don't miss hearing anything!) Try plugging in your earphones for a better experience

Talk

PTZ

Playback

Search, playback, and export events recorded on the microSD card

Tap to enable pan & tilt controls
Tip: For continuous movement, drag and hold joystick in desired direction

Want to learn more about using the AlwaysSafe app? Download the AlwaysSafe App Manual from: **support.swann.com**