

### MD6 X DIGITAL MOBILE RADIO





Welcome to the world of Hytera and thank you for purchasing this product. This manual includes a description of the functions and step-by-step procedures for use. It also includes a troubleshooting guide. To avoid bodily injury or property loss caused by incorrect operation, please carefully read the *Safety Information Booklet* before use.

This manual is applicable to the following product:

MD62X Digital Mobile Radio (X may represent 2, 5, 6, or 8)

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### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Verification of harmful interference by this equipment to radio or television The user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a different circuit to that of the receiver's outlet.
- Consult the dealer or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

- · This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Note: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## Compliance with RF Exposure Standards

The radio complies with the following RF energy exposure standards and guidelines:

- United States Federal Communications Commission, Code of Federal Regulations; 47 CFR § 1.1307, 1 1310 and 2 1093
- American National Standards Institute
  (ANSI)/Institute of Electrical and Electronic
  Engineers (IEEE) C95. 1:2005; Canada RSS102 Issue
  5 March 2015
- Institute of Electrical and Electronic Engineers (IEEE) C95.1:2005 Edition

# RF Exposure Compliance and Control Guidelines and Operating Instructions

To control your exposure and ensure compliance with the occupational/controlled environmental exposure limits, always adhere to the following procedures.

#### Guidelines:

- Do not remove the RF Exposure Label from the device.
- User awareness instructions should accompany device when transferred to other users.
- Do not use this device if the operational requirements described herein are not met

Operating Instructions:

- Transmit no more than the rated duty factor of 50% of the time. To transmit (talk), press the Push-to-Talk (PTT) key. To receive calls, release the PTT key. Transmitting 50% of the time, or less, is important because the radio generates measurable RF energy only when transmitting (in terms of measuring for standards compliance).
- Keep the radio unit at least 2.5 cm away from the face. Keeping the radio at the proper distance is important as RF exposure decreases with distance from the antenna. The antenna should be kept away from the face and eves.
- When worn on the body, always place the radio in an approved holder, holster, case, or body harness or by use of the correct clip for this product. Use of nonapproved accessories may result in exposure levels which exceed the FCCs occupational/controlled environmental RF exposure limits.
- Use of non-approved antennas, batteries, and accessories causes the radio to exceed the FCC RF exposure guidelines.
- Contact your local dealer for the product's optional accessories.

### **IC Statement**

The device has been tested and complies with SAR limits, users can obtain Canadian information on RF exposure and compliance.

Après examen de ce matériel aux conformité aux limites DAS et/ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquérir les informations correspondantes This device complies with Industry Canada licenseexempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

### **EU Regulatory Conformance**

As certified by the qualified laboratory, the product is in compliance with the essential requirements and other relevant provisions of , 2011/65/EU, 2012/19/EU, and 2014/53/EU

Please note that the above information is applicable to EU countries only.

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### **Documentation Conventions**

### **Icon Conventions**

Icon	Description
MOLE	Indicates references that can further describe the related topics.
Caution	Indicates situations that could cause data loss or equipment damage.

### **Notation Conventions**

Item	Description	Example
	Denotes menus, tabs, parameter names, window	To save the configuration, click <b>Apply</b> .
Boldface	names, dialogue names, and hardware	The <b>Log Level Settings</b> dialogue appears.
	buttons.	Press the PTT key.
	Denotes	The screen displays
	messages,	"Invalid Battery!".
	directories, file names, folder	Open "PDT_PSS.exe".
	names, and	Go to "D:/opt/local".
	parameter	In the Port text box, enter
	values.	"22".
>	Directs you to access a multi-level menu.	Go to File > New.
Italic	Denotes document titles.	For details about using the DWS, refer to Dispatch Workstation User Guide.
Courier	Denotes	To set the IP address, run

Item	Description	Example
	commands and	the following command:
New	their execution	vos-cmd - m name
	results.	IP

### **Packing List**

Please unpack carefully and check that you have received the following items. If any item is missing or damaged, please contact your dealer.

Item	Quantity (PCS)	Item	Quantity (PCS)
Mobile Radio	1	Palm Microphone	1
Mounting Bracket	1	Microphone Hanger	1
Locking Knob	2	Screw (4 mm x 16 mm)	3
Screw (4.8 mm x 20 mm)	4	Power Cord (with fuse)	1
Documentation Kit	1	/	/

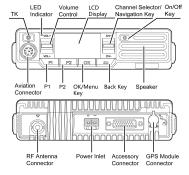
### Note

Check whether the frequency band marked on the antenna label matches that on the radio label. If not, please contact your dealer.

### **Product Overview**

### **Product Layout**

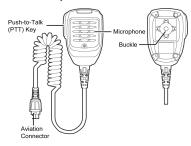
### **Mobile Radio**





The GPS module connector is used only when the mobile radio has the GPS module.

#### Palm Microphone



### **Programmable Keys**

You can request your dealer to program TK, P1 key, and P2 key as shortcuts to assignable radio features.

### Installation

#### Instructions

Before installing the radio in a vehicle, read the following instructions carefully:

- The radio must work with a 13.6V ± 15% negative ground electrical system only. Ensure to check the polarity and voltage of the vehicle power supply.
- Check how long the screws will extend from the bottom surface of the radio. Drill the mounting hole cautiously to avoid damage to the vehicle wiring and other parts.
- Connect the antenna and power cord to the radio before you install the radio in the bracket. Use the

antenna and power cord authorized by the Company only.

- Install the radio with the mounting bracket supplied by the Company to avoid radio looseness in case of accidents. The loose radio may cause bodily injury.
- Install the radio in a location where you can reach the front panel conveniently.
- Keep sufficient clearance at the back of the radio for wiring.
- Be sure to use the fuse with the same specification for the DC power cord upon replacement.
- Ensure the antenna of the radio must be no less than 10 meters away from that of other RF devices.

### **Tools**

- · Electric drill
- · Cross head screwdriver
- T20 torx screwdriver

#### **Parts**



NO.	Part Name	NO.	Part Name
1	Mobile Radio	7	Microphone Hanger
2	Locking Knob	8	GPS Antenna
3	Mounting Bracket	9	GPS Module
4	Screw (4.8 mm x 20 mm)	10	Power Cord (with fuse)
5	Palm Microphone	11	RF Antenna
6	Screw (4 mm x 16 mm)	12	/



The RF antenna, GPS antenna, and GPS module should be purchased separately.

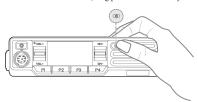
### **Procedure**

- Select a location, drill holes based on the shape of the mounting bracket, and then use the screws (4.8 mm x 20 mm) to secure the bracket
- Connect the RF antenna, GPS antenna, GPS module, and power cord to the radio.
- Slide the radio into the mounted bracket and secure it using the locking knobs.
- Install the microphone hanger in a location where you can reach it easily, and use the screws (4 mm x 16 mm) to secure it.
- Align the triangle index on the palm microphone with the microphone installation index, plug the connector into the radio, and rotate the connector clockwise to secure if
- Place the palm microphone on the hanger when you do not use it.

### **Basic Operations**

### **Turning the Radio On or Off**

To turn the radio on or off, long press the On-Off key.



### **Adjusting the Volume**

To increase or decrease the volume, press the VOL/+ or VOL/- key.



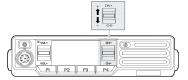


### **Selecting a Zone and Channel**

A channel is used to receive and transmit data and voice. A zone is a group of channels within the same operational area. The radio supports up to three zones, each of which contains up to 16 channels.

To receive and transmit data and voice, do as follows:

- 1. Use either of the following ways to select a zone.
  - Select Zone, and then select the required zone.
  - Press the preprogrammed Zone Up or Zone Down key.
- 2. Press the CH/+ or CH/- key to select a channel.



### **Status Indications**

### **Checking LCD Indications**

Icon	Radio Status	
DM	Direct Mode: The radio transmits and receives directly.	
TDMA	TDMA Direct Mode: If one time slot is occupied, the radio transmits and receives through the other time slot.	
RM	Repeater Mode: The radio transmits and receives through a repeater.	
Ψ×	There is no signal.	
Y.al	The number of bars indicates the signal strength.	
	The radio operates in low power mode.	
H	The radio operates in high power mode.	
Δ	The radio is in emergency mode.	
€	The radio is roaming.	
₽ <b>7</b>	The Scrambler or Encrypt feature is enabled.	
9	The radio is scanning.	
•	The radio stays on a non-priority channel.	
E	The radio stays on priority channel 1.	

Icon	Radio Status	
3	The radio stays on priority channel 2.	
ď	The Monitor feature is enabled.	
<b>a</b> ]0	The speaker is turned on.	
Ö	The Global Positioning System (GPS) feature is enabled, and the radio receives GPS data.	
u	The GPS feature is enabled, but the radio receives no GPS data.	
В	The BT feature is enabled.	
·B·	The radio is connected to a BT device.	
₩.	There is/are missed call(s).	
M	There is/are unread short message(s).	
818	The Inbox is full.	
•	<ul> <li>An ongoing private call.</li> <li>A private contact on the contact list.</li> </ul>	
**	<ul> <li>An ongoing group call,</li> <li>A group contact on the contact list.</li> </ul>	
å	An ongoing all call.      An all call contact on the contact list.	



GPS and BT icons are available only to radios with GPS and BT features.

### **Checking LED Indications**

LED Indicator	Radio Status
Flashes green	Being turned on.
Glows green	Receiving.
Glows red	Transmitting.
Flashes orange slowly	Scanning or roaming.
Flashes orange rapidly	Operating in emergency mode.
Glows orange	Call hang time: No voice is being transmitted or received on the channel during a call. Within such a period, you can press and hold the PTT key and speak.

### **Call Services**

When you are speaking during a call, keep the microphone about 2.5 to 5 cm away from your mouth. This ensures optimal voice quality on the receiving radio.

### **Call on Digital Channel**

You can initiate or receive the following types of calls on a digital channel:

 Private call: a call from an individual user to another individual user

- Group call: a call from an individual user in a group to all the other members in the group.
- All call: a call from an individual user to all the other users on the current channel.



The All Call feature must be authorized by your dealer

### **Initiating Calls**

To initiate a call, do one of the following:

- To initiate a call to the private contact, group contact, or all call contact preset for the current channel, press and hold the PTT key.
- •To initiate a call to a private contact, group contact or all call contact preset for a non-current channel, press the CH/+ or CH/- key to select the channel, and then press and hold the PTT key.
- Go to Contact > Contacts/Favorites, select the required contact, and press and hold the PTT key.
- Go to Call Logs > Outgoing/Incoming/Missed >
   Outgoing List/Incoming List/Missed List, select the
   required private contact, and press and hold the PTT
   key
- Press the preprogrammed One Touch Call key to initiate a call to the preset private or group contact.



The icon \*\*\*, \*\*\*\*, or \*\*\*\* appears on the LCD display when the radio initiates a private call, group call, or all call.

### **Receiving and Responding to Calls**

When receiving a call, you can listen to it without any operation.

You can press and hold the PTT key and speak within call hang time.



The icon \* , \* , \* , appears on the LCD display when the radio receives a private call, group call, or all call.

### **Ending Calls**

- A group or private call ends when the call hang time expires.
- An all call ends when the calling party releases the PTT key.

### **Call on Analog Channel**

You can initiate or receive a call on an analog channel with or without signaling.

### **Call Without Signaling**

On an analog channel without signaling, you can initiate a call to all the other users on the channel. Do as follows:

- Press the CH/+ or CH/- key to select the required channel
- 2. Press and hold the PTT key.

### **Call With Signaling**

On an analog channel with signaling, you can initiate a call to a specific contact on the channel. Do as follows:

 Press the CH/+ or CH/- key to select the required channel 2. Press the PTT key to send the code.

The call is established when the target radio receives and decodes the matched signaling.

### **Message Services**

The Message feature allows you to view and forward messages, and send quick text messages.

### **Viewing Messages**

To view a message upon receiving, directly press the OK/Menu key.

To view a message from the Inbox or a sent message, go to **Message** > **Inbox/Outbox**, and then select the required message.

### **Sending Messages**

#### Sending Quick Text Messages

A quick text message is a frequently used message predefined by your dealer. To send a quick text message, do as follows:

- Go to Message > Quick Text, and then select the required quick text message.
- 2. Select Send, and then select the required contact.
- 3. Press the OK/Menu key.

#### **Forwarding Messages**

- Go to Message > Inbox/Outbox, and then select the required message.
- 2. Select Forward, and then select the required contact.
- 3. Press the OK/Menu key.

### **Resending Messages**

To resend a message, go to **Message** > **Inbox**, select the required message, and then Press the **OK/Menu** key.

### **Deleting Messages**

- Go to Message > Inbox/Outbox, and then select the required message.
- Select Delete.
- 3. Press the OK/Menu key.

### **Supplementary Features**

### **Basic Settings**

You can go to **Settings** > **Radio Set** and then set the following items:

Item	Description	Operation
Power Level	Sets the TX power level of the current channel.	Select Power Level, and then select either of the following:  High Power: Enables long- distance communication but consumes more battery power.  Low Power: Enables short- distance communication

Item	Description	Operation
		and saves battery power.
LED	Sets whether the LED indicator flashes or glows to indicate the radio status.	Select LED, and then select On or Off.
Tone	Sets whether the radio emits tones to indicate its status.	Select <b>Tone</b> to set required tones and volume.
Lone Worker	Allows the radio to enter the emergency mode when no operation is detected for a preset period.	Select Lone Worker, and then select On or Off.
Horn & Lights	Allows the radio to alarm via the external alarm devices (speaker or light), if the radio receives an emergency alert, an alert call or a private call and no key operation is made for a preset period.	Select Horn & Lights, and then select On or Off.

### **Contact Management**

Contact management allows you to manage contacts.

To access all contacts, go to Contact -> Contacts, where you can view the details of each contact.

To access the frequently used contacts, go to **Contact** -> **Favorites**, where you can remove contacts from or add contacts to the favorites.

#### Scan

The Scan feature allows you to listen to activities on a channel, keeping a track of your team members. With this feature enabled, the radio searches the scan list preset for the current channel and stays on an active channel.

To turn the Scan feature on or off, press the preprogrammed Scan key, or go to Scan > Scan On/Off.

To select a scan list, go to Scan > Scan List. The radio scans all the channels on the scan list. The radio supports up to eight scan lists, each containing up to 16 digital or analog channels.

### **Time-out Timer**

The Time-out Timer (TOT) feature allows the radio to automatically stop transmission and keep beeping when the period preset by your dealer expires. To stop beeping, release the PTT key. You need to wait for a certain period (also preset by your dealer) to initiate transmission again.

This feature aims to prevent a radio user from occupying a channel for an extended period. It also avoids potential damage caused by overheating.

### **Busy Channel Lockout**

The Busy Channel Lockout feature prevents you from talking on a channel that is already in use. The radio keeps beeping if you press and hold PTT key when the current channel is occupied by other radios.

This feature aims to prevent interference from other radios on the same channel during transmission.

#### **Talk Around**

The Talk Around feature allows your radio to continue transmitting and receiving when the repeater is not operating, or when your radio is out of the repeater's coverage but within other radio's coverage.

To turn this feature on or off, press the preprogrammed Talk Around key.

#### **One Touch Call**

The One Touch Call/Menu feature allows you to press the preprogrammed **One Touch Call** key to quickly access a service assigned by your dealer. The services available for assignment are as follows:

Service Type	Description
Voice service on analog channel	Analog call
Voice and data service on digital channel	Group call or quick text message to a group contact.

Service Type	Description	
	Private call, quick text message, or control services to a private contact.	
	Note:	
	» To initiate a one touch call on the digital channel, press the	
	preprogrammed One Touch Call key,	
	and then press the PTT key.	
	» For details on control services, see	
	"Control Services" on page 10.	

### Public Address

Public Address allows you to address a large public via the external speaker. With this feature enabled, your voice will be output via the external speaker if you hold down the PTT key and speak.

To address a large public, press the preprogrammed Public Address key, and then hold down the PTT key and speak.

### **Ignition Sense**

The following functions can be realized by the vehicle ignition. You may request your dealer to assign any one to the radio

Туре	Description		Operation
Ignition or Switch	Allows you to turn the radio on or off by following the ignition sense or	•	Start the engine to turn the radio on; the radio turns off when the engine

Туре	Description	Operation
	pressing the <b>On-Off</b> key.	stops.  Long press the On-Off key to turn the radio on; press the On-Off key to turn it off.
Ignition Only	Allows you to turn the radio on and off by following the ignition sense only. In this case, the <b>On-</b> <b>Off</b> key does not work.	Start the vehicle engine to turn the radio on; the radio turns off when the engine stops.
PTT Disable	Allows you to enable or disable the PTT key by following the ignition sense.	Start the engine to enable the PTT key; the PTT key is disabled when the engine stops.
Disable Ignition Off	Allows you to turn the radio on by following the ignition sense or pressing the On-Off key, and allows you to turn it off only by pressing the On-Off key.	Start the engine of press the On- Off key to turn the radio on.  Press the On-Off key to turn the radio off.

### **Priority Interrupt**

Priority Interrupt allows you to terminate the ongoing activities (such as a call, a call hang status or remote monitor) on the current channel to free the channel, so as to make a new call or a new service

This feature supports three types of interruptions as follows:

- · Message Priority Interrupt: Allows you to send a message to interrupt the active call on the current channel immediately.
- All Call Priority Interrupt: Allows you to initiate an all call to interrupt the active call on the current channel immediately.
- · Radio Disable Priority Interrupt: Allows you to send a Radio Disable command to interrupt the active call on the current channel immediately.



#### Note

This is a paid feature. Consult your dealer for details.

### **Emergency Feature**

The Emergency feature allows you to ask for help from your companion or the control center in case of emergency.

In emergency mode, the radio gives different indications according to the preset emergency type. The available emergency types are as follows:

Emergency Type	Description	
Siren Only	The radio sounds shrill alarm tones and displays . The alarm will not be	

Emergency Type	Description
	sent to the control center.
Regular	The radio gives audible and visible indications.
Silent	The radio gives no audible or visible indication.
Silent w/ Voice	The radio gives audible indication only for an incoming call.
Alarm w/ Siren	The radio sounds shrill alarm tones and displays . The alarm will be sent to the control center.

In addition, you can request your dealer to set one of the following emergency modes:

Emergency Mode	Description
Alarm	Allows you to send an emergency alarm.
Call Only	Allows you to initiate an emergency call.
Alarm W/Call	Allows you to send an emergency alarm and initiate an emergency call.

The three emergency modes can be combined with any of the following emergency types: Regular, Silent, and Siren w/ Voice

### Triggering the Emergency Mode

To trigger the emergency mode, press preprogrammed Emergency On key. The radio then enters the preset emergency mode with or without indications depending on the preset emergency type.

If the Call to Follow feature is enabled by your dealer, the radio will transmit automatically. You can directly speak into the microphone in the preset period.

### Receiving an Emergency Call

You can listen to a received emergency call without any operation.

### **Exiting the Emergency Mode**

To exit the emergency mode (as the initiating party) or emergency alert mode (as the receiving party), press the preprogrammed Emergency Off key, switch the channel, or turn off the radio

### **Positioning Service**

The positioning service allows the radio to acquire realtime location and time information.

### **Enabling Positioning Feature**

To enable this feature, do either of the following:

- Go to Accessory -> GNSS -> GNSS Switch, and select On
- Press the preprogrammed GPS Switch key.

#### Reporting Location

GPS Report allows the radio to transmit its location to the system.

Manual Report

You can press the preprogrammed GPS Report key to report the radio's location information manually.

Auto Report

The radio reports its location information automatically upon power on or off, or at preset interval or distance, as programmed by your dealer.

#### **BT Service**



#### Caution

- · To derive optimal communication quality, use the wireless devices specified by the Company. For detailed functions and operations of the devices, refer to the corresponding user manuals.
- · Any wireless earpiece manufactured by a thirdparty company must be used with the wireless ring PTT supplied by the Company; otherwise, the radio cannot transmit audio signals via the earpiece.

The BT feature allows the radio to exchange data with another BT-enable device over short distances (generally within 10 meters)

To perform the pairing and connection, do as follows.

- 1. Enable the BT feature of the radio through either of the following ways:
  - » Go to Accessory > Bluetooth > BT Switch, and select On
  - » Press the programmed BT key.
- Make the wireless device enter the pairing mode.
  - For the detailed operations, refer to the corresponding user manual.
- 3. Go to Accessory -> Bluetooth -> Device Search, and select Search PTT or Search Earphone.

 On the Devices List, select the wireless device found and then select Connect

When the radio displays the prompt "Connect Success", the wireless connection has been established.

For a better audio clarity, put the radio at most two meters away from the wireless devices, with the radio's front panel towards the devices.

### **Digital Services**

### **Encrypt**

The Encrypt feature allows the radio to automatically encrypt transmitted voice or data. Only the receiving radio with the same key value or ID can decrypt the voice or data. This prevents eavesdropping and ensures communication privacy.

To turn this feature on or off, press the preprogrammed **Encrypt** key.

#### **TDMA Direct Mode**

TDMA Direct Mode allows the radio to transmit and receive through the other time slot if one time slot is occupied.

When the radio is in TDMA Direct Mode, the LCD displays "TDMA".

You can request your dealer to enable this mode.

#### Extended Pseudo Trunk (XPT)

XPT allows the radio to transmit and receive over the available slot in the TDMA direct mode or repeat mode. This optimizes the use of channel resources and minimizes the potential interference with other ongoing calls

You can request your dealer to enable this feature.

#### Roam

The Roam feature allows you to enjoy seamless communication across sites



This is a paid feature. For details, contact your dealer.

#### Control Services

On the digital channel in conventional mode, you can initiate the following control services to a private contact.

Feature	Description	Operation
Alert Call	Allows you to alert a private contact to call you back.	To trigger the corresponding feature, do
Radio Check	Allows you to check whether another radio is operating on the current channel without disturbing that radio user.	as follows:  1. Go to Contact > Favorites / Contacts.  2. Select the required private contact.  3. Go to Ctrl Services > Alert Call / Radio
Remote Monitor	Allows you to remotely monitor activities surrounding another radio.	Check/R.Monitor/ Radio Enable/Radio Disable.

Feature	Description	Operation
Revive	Allows you to remotely enable a disabled radio for normal operation.	
Kill	Allows you to remotely disable a radio.	



The Remote Monitor, Radio Enable, and Radio Disable are paid features. For details, contact your dealer

### **Analog Features**

#### Scrambler

The Scrambler feature allows the radio to invert the frequency spectrum of transmitted audio signals. Only the receiving radio with the same scrambler setting can restore the audio signals. This prevents eavesdropping and ensures communication privacy.

To turn this feature on or off, go to Settings -> Radio Set -> Scrambler, or press the preprogrammed Scramble key.

#### Monitor

The Monitor feature allows the radio to receive weak signals.

To turn this feature on or off, press the preprogrammed **Monitor** key.

### Squelch Off

The Squelch Off feature allows the radio's speaker to keep turned on no matter whether the squelch condition is satisfied.

To turn this feature on or off, press the preprogrammed Squelch Off key.

### Squelch Level

The squelch level refers to the squelch threshold required for the radio's speaker to be turned on.

To adjust the squelch level, go to Settings -> Radio Set -> Squelch Level, or press the preprogrammed Adjust Squelch Level key. The radio switches among three levels, i.e. Open, Normal, and Tight (from low to high). Generally, a higher squelch level requires higher signal strength. If the squelch level is set to Open, the speaker will always keep turned on.

### CTCSS/CDCSS

The Continuous Tone- Coded Squelch System (CTCSS)/Continuous Digital- Coded Squelch System (CDCSS) feature allows the radio to filter out unwanted voice on the current channel. With this feature enabled, the radio's speaker is turned on only when the CTCSS/CDCSS code received matches the CTCSS/CDCSS code set for the radio

You can request your dealer to enable this feature.

### **Troubleshooting**

Phenomena	Analysis	Solution
You cannot turn the radio on.	The power cord may be disconnected or not securely connected to the outlet.	Properly connect the power cord and ensure secure connection.
	The volume level may be low.	Increase the volume.
During receiving, the voice is weak or intermittent.	The antenna may be loose or may be installed incorrectly.	Turn the radio off, and then remove and reattach the antenna.
	The speaker may be blocked.	Clean the surface of the speaker.
	The frequency or signaling type may be inconsistent with that of other members.	Verify that your TX/RX frequency and signaling type are correct.
You cannot communicate with other group members.	The channel type (digital or analog) may be set incorrectly.	Verify that you are on the correct digital or analog channel.
	You may be too far away from other members.	Move towards other members.
	You may be interrupted by radios using the same frequency.	Change the frequency, or adjust the squelch level.
You hear unknown voices or noise.	The radio in analog mode may be set with no signaling.	Request your dealer to set signaling for the current channel to avoid interference.
	You may be too far away from other members.	Move towards other members.
You are unable to hear anyone because of too much noise and hiss.	You may be in an unfavourable position. For example, your communication may be blocked by high buildings or blocked in an underground area.	Move to an open and flat area, restart the radio, and try again.
	It may be the result of external disturbance (such as electromagnetic interference).	Stay away from equipment that may cause interference.
You cannot use the keys.	The keypad may not work temporarily.	Restart the radio.
The LCD does not display any information.	The LCD may not work temporarily.	Restart the radio.
The speaker of the receiving radio outputs abnormal voice.	The palm microphone of the transmitting radio is not connected properly.	Remove and reattach the palm microphone.

Phenomena	Analysis	Solution
	The GPS module is not connected properly.	Properly connect the GPS module.
The GPS does not work.	You may be in an unfavourable position where the GPS signal is too weak to receive.	Move to an open and flat area, restart the radio, and try again.
The radio fails to pair with the wireless	The wireless device is at low battery level.	Charge the wireless device.
device.	The wireless device is too far away from the radio.	Move the wireless device towards the radio.

If the above solutions cannot fix your problems, or you'may have some other queries, please contact your dealer for more technical support.

### **Care and Cleaning**

To guarantee optimal performance as well as a long service life of the product, please follow these tips.

#### **Product Care**

- Do not pierce or scrape the product.
- Keep the product far away from substances that can corrode the circuitry.
- Do not hold the product by the antenna or earpiece cable.
- Close the accessory connector cover when no accessory is in use.

### **Product Cleaning**

### **⚠** Caution

Turn off the product and remove the battery before cleaning.

- Clean up the dust and fine particles on the product surface and charging piece with a clean and dry lintfree cloth or a brush regularly.
- Use neutral cleanser and a non-woven fabric to clean the keys, knobs, and front case after long-time use.
   Do not use chemical preparations such as stain removers, alcohol, sprays or oil preparations, so as to avoid surface case damage.
- Make sure the product is completely dry before use.

### **Optional Accessories**

Contact your local dealer for the optional accessories used with the product.



Use the approved accessories only; otherwise, we will not be liable for any loss or damage arising out of the use of any unauthorised accessories.

### **Abbreviations**

Abbreviation	Full Name
DTMF	Dual-tone Multi-frequency
GPS	Global Positioning System
LCD	Liquid-Crystal Display
LED	Light-Emitting diode
PTT	Push-to-Talk
TDMA	Time Division Multiple Access



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