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## What is Entel's E-PoC Service?

E-PoC is Entel's high performance, Business Critical, PoC (Push-to-talk over Cellular) service that, if required, can also link differing PTT (Push-to-Talk) networks together (including existing Analogue & Digital radio networks).

E-PoC is MCX (Mission Critical Services) ready (due 2019). The 'X' in MCX stands for PTT, Video & Data (MCPTT, MCDATA & MCVideo). Entel's E-PoC servers are only ever hosted in Tier 1 data centres with full fall-back redundancy.

Entel's E-PoC software suite includes:

- E-PoC Recorder [www.entel.co.uk/recorder](http://www.entel.co.uk/recorder)
- E-PoC PC Dispatcher [www.entel.co.uk/dispatcher](http://www.entel.co.uk/dispatcher)
- E-PoC Smartphone / Tablet App [www.entel.co.uk/smartphone](http://www.entel.co.uk/smartphone)
- E-PoC Gateway [www.entel.co.uk/gateway](http://www.entel.co.uk/gateway)

E-PoC supports:

- Entel's DN400 range of business critical PoC radios
- Customers' existing smartphones and tablets (using Entel's E-PoC Smartphone / Tablet App)
- Multiple call types (including Priority, Emergency and Dynamic Group calls)
- Multiple emergency features (including Man-Down and Lone-Worker)
- Messaging, status and data services
- Indoor and outdoor location services (including mapping and tools such as geofence etc.)
- Image and video services
- Remote programming and update services
- Task management
- Full recording and logging services
- A virtually unlimited number of simultaneous calls

## What type of businesses will benefit from using Entel's E-PoC Service?

- Anyone requiring wide-area coverage
- Anyone requiring two-way radios that can always make a call, i.e. not limited by the number of VHF / UHF channels available
- Anyone requiring secure communications
- City users where, due to the built-up area, there is limited VHF / UHF range and very high channel congestion
- Anyone who needs to deploy a wide-area coverage radio system at short notice, e.g. highways maintenance, cycle race, car rally, marathon, etc.

## Where are Entel's E-PoC servers located? My country's regulations require the server to be located within the country.

- Entel's E-PoC servers will only ever be hosted in Tier 1 data centres with full fall-back redundancy.
- Entel's E-PoC server hardware and locations have been carefully selected to ensure the best performance and lowest possible call latency (close to DMR latency).
- Entel-owned or privately-owned Entel E-PoC servers can be installed wherever the business case / regulations demand.